

General Terms and conditions

1. General

1.1 Parties to the agreement: Novamedik Bioresearch B.V., for the purpose of this agreement located at its registered address, its facility at Schiphol Airport and other locations for the detection of COVID-19, hereinafter referred to as "Novamedik", and The Customer, a person and/or persons as described under 1.4, making use of the test facilities and tests of Novamedik, hereinafter referred to as "The customer".

1.2 These General Terms and Conditions apply to services of Novamedik as specified hereunder at its facility at Schiphol Airport and other locations for the detection of COVID-19. The services of by Novamedik consist of performing PCR-tests, serology tests (IgG and IgM), rapid tests and combinations of these tests.

1.3 Deviation from these General Terms and Conditions is only possible if this has been agreed upon in writing.

1.4 The term "customer" will be understood to mean any visitor to the internet site and any natural person or legal entity who has entered into or will enter into a contract and/or purchase of any kind with Novamedik.

1.5 By using the website <https://www.coronaspeedtest.com/> the customer accepts the General Terms and Conditions.

1.6 Novamedik is authorized to engage third parties in the execution of the agreement with the customer.

2. Realization of agreement

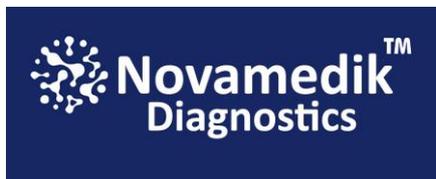
2.1 A purchase by the customer is deemed to have been made in one of the following circumstances:

- * The customer has indicated exactly which service he wishes to receive;
- * The customer has entered the required data on the appropriate screen of the internet site and the completed order form has been sent electronically to and received by Novamedik;
- * The payment of the full amount has been completed electronically.

2.2 An agreement is established at the moment an order confirmation is sent by e-mail to the e-mail address provided by the customer. See also article 8.1. This agreement can be revoked by Novamedik in case the customer does not comply or has not complied in the past with the General Terms and Conditions. In this case Novamedik will communicate the revocation to the customer as soon as possible. Novamedik can do this until the moment of the scheduled service.

2.3 The customer and Novamedik explicitly agree that by using electronic means of communication a valid agreement is established, as soon as the conditions in Article 2.1 and 2.2 are met. In particular, the absence of a signature in writing does not detract from binding the agreement.

3. Providing correct information



3.1. The customer is required to make an appointment online to provide the correct personal data in order to avoid delays in the issuance of the certificate to the relevant authorities. The customer can change the data entered after making an appointment if he has registered on the website. If any information needs to be added after arrival at the test facility an additional administration fee of € 15,- will be charged. Novamedik cannot be held liable for any incorrect information on the certificate and therefore requests the customer to check all information on the certificate. The responsibility for providing the correct personal data lies entirely with the customer.

4. Factors that may influence a result

4.1. A PCR test is the most reliable way to determine if there is a corona infection. However, there are factors that can influence the outcome of a result. See also article 8.3. For example, smoking, eating or drinking just before the moment of taking the test, as well as using mouthwash, chewing gum and consuming alcoholic beverages. These are the factors known to Novamedik, but that does not exclude other possible factors.

4.2. If there is an inconclusive result, Novamedik will test the sample again, and make every reasonable effort to enable generating a result. If this is not possible, Novamedik will ask the customer to make a new appointment. Novamedik cannot be held liable for the consequences of this occurrence.

5. Cancellation policy

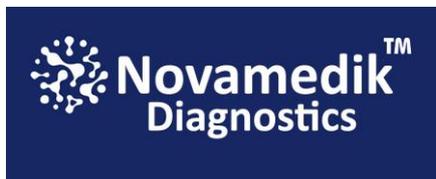
5.1. Even before a test has taken place, Novamedik incurs costs related to the appointment, such as scheduling of personnel, laboratory capacity, etc. This is why Novamedik has a strict cancellation policy of 48 hours. This means that additional costs may be involved when the customer wishes to terminate the contract prior to its maturity.

5.2. The customer can cancel free of charge up to 48 hours before the scheduled time of the appointment by e-mail to info@novamedik.com. The costs will then be fully refunded. If a customer cancels within the 48 hour period no refund will be made. The costs of the service will then be borne entirely by the customer. The time (UTC +1) of cancellation will be determined on the basis of the written request of cancellation. This decision has been taken to ensure the balance between availability and capacity and is entirely at the expense of the customer.

5.3 Rescheduling an appointment is possible with a maximum of 6 months and a minimum of 48 hours in advance depending on the capacity of Novamedik. An appointment can be rescheduled up to two times. An amount of € 15 will be charged for each alteration.

5.4. The above also applies to reservations made and subsequently cancelled within 48 hours before the time of the scheduled service. If a customer books an appointment scheduled to take place within 48 hours he waives the right to a refund in case of cancellation. Only rescheduling will then be possible, with a maximum number of two rescheduling appointments. If the time of a scheduled appointment has already passed it is of course no longer possible to move the appointment.

5.5. In case of cancellation prior to 48 hours in advance the fee will be refunded within ten working days. The refund can only be sent to the same bank account number from which the original payment was made.



6. Prices

6.1 All prices mentioned on the website are expressed in Euros, in accordance with the relevant legal requirements and are inclusive of Value Added Tax (VAT).

6.2 The customer owes the amount that Novamedik has informed him in the confirmation e-mail in accordance with Article 2.2 of the General Terms and Conditions. Obvious errors in the quotation can be corrected by Novamedik even after the conclusion of the agreement.

7. Payment

7.1 For orders via the internet site, payment must be made by bank transfer, no later than 48 hours before the scheduled time of the service.

7.2 All additional legal costs of any kind that Novamedik has had to incur as a result of the customer's failure to comply with the payment obligations will be borne by the customer.

7.3 In the event of non-timely payment Novamedik is authorized to dissolve the agreement with immediate effect or to suspend (further) delivery of services until the customer has fulfilled his payment obligations in full.

8. Right of purchase

8.1. The confirmation email that the customer receives from Novamedik after ordering a service includes notification of the requested service, the date of the appointment and the appointment number.

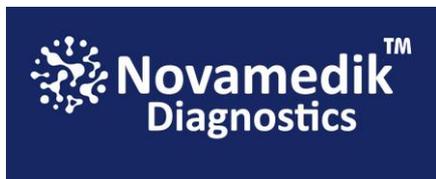
8.2 Upon entering into the agreement, the customer is entitled to enjoy the purchased service at the agreed time and location. Novamedik reserves the right to change this time with respect to providing a result within the agreed time frame.

8.3 Novamedik cannot be held responsible for an inconclusive result. See also article 4.1. For example, if the customer to be tested has consumed alcohol, cigarettes, chewing gum, mouthwash or other substances, which might influence the result, just before taking a test, the result of the test cannot be established unambiguously. In the event of an inconclusive result, the customer will be tested again free of charge at a time and date to be determined by Novamedik, taking into consideration the customer's wishes. Novamedik cannot be held responsible for any damage that may be incurred due to an inconclusive result.

8.4 Novamedik is not responsible for the rules regarding entry of countries. The rules for the validity of certificates can be obtained by the customer through the relevant embassy. The customer must take into account unforeseen circumstances as referred to in article 8.3.

9. Deadline for issuing certificates

9.1 Novamedik strives to adhere to its "tested before noon, same day result" approach. However, unforeseen circumstances may cause the procedure to take longer and therefore no guarantees can



be given. Although Novamedik will make every effort to deliver on time, it is possible that a result may not be presented within the time frame set. The responsibility for scheduling a test in a timely manner, taking into account a possible 24-hour delay period, lies entirely with the customer. We are not liable for the customer missing a flight or an appointment.

10. Warranty and liability

10.1 Novamedik is never obliged to pay compensation, in any form whatsoever, to the customer or others, unless there is gross negligence or willful misconduct on the part of Novamedik. Novamedik cannot be held liable for consequential or business damage, indirect damage and loss of profit or turnover.

10.2 Novamedik is not responsible for the rules regarding country entry and any changes thereof, between the booking of an appointment and the use of the service. The customer must inform himself of this and report changes well in advance, but in any case before arrival at the test facility registration desk.

10.3 If Novamedik is obliged to compensate any damage, the compensation will never exceed an amount equal to the invoice value with regard to the product or service that caused the damage.

10.4 Novamedik is not liable for any injury or damage otherwise that may occur during the test or related to the test.

10.5 It is the customer's responsibility to inform Novamedik of any conditions, medical or otherwise, that may influence the test.

11. Force Majeure

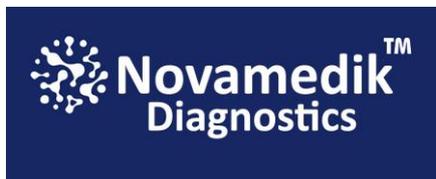
11.1 In case of force majeure Novamedik is not required to fulfill its obligations towards the customer. The obligation will be suspended for the duration of the force majeure.

11.2 Force majeure is understood to be any circumstance, independent of the intentions of Novamedik, as a result of which the fulfillment of its obligations towards the customer is wholly or partly impeded. These circumstances may include strikes, fires, business disturbances, energy failures, non-delivery or late delivery by suppliers or other third parties and the absence of any government issued license. Force majeure also includes disruptions in a telecommunications network or connection or other communication systems used and/or at any time the unavailability of the website.

12. Personal data

12.1 Novamedik will only process the personal data of the customer in accordance with its privacy policy. The data will only be used for the realization of an agreement.

12.2 The customer can review and change the personal data provided to Novamedik.



12.3 Novamedik will keep all personal data of the customer related to the agreement for 30 days. After this period, results will be stored in an anonymized file. This means that only a sample code is matched to a result and no further personal information is known.

12.4 Novamedik adheres to the applicable privacy regulations and legislation.

12.5 Novamedik will not share any certificates with third parties, unless this has been explicitly agreed upon with the customer. The e-mail address provided when booking an appointment is considered as private information.

12.6 Novamedik shares personal data with appropriate authorities, as far as this falls within the legal obligations Novamedik must comply with. These authorities include the Municipal Health Service (GGD).

13. Copyrights

13.1 The customer acknowledges explicitly that all intellectual property rights of displayed information, notices or other expressions regarding the products and/or regarding the internet site belong to Novamedik, its suppliers or other entitled parties.

13.2 Intellectual property rights means: patent, copyright, trademark, design and model rights and/or other (intellectual property) rights, including whether or not patentable technical and/or commercial know-how, methods and concepts.

13.3 The customer is prohibited from making use, including making changes, of the intellectual property rights as described in this article, such as multiplication, without the explicit prior written consent of Novamedik, its suppliers or other entitled parties.

13.4 Third parties are not allowed to falsify and/or abuse certificates issued by Novamedik.

14. Applicable law and competent court

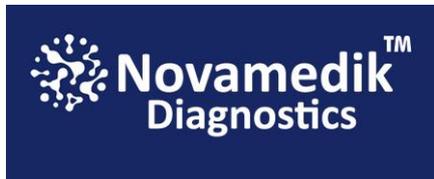
14.1 All offers and agreements are exclusively governed by Dutch law.

14.2 All disputes related to or arising from offers of Novamedik or agreements entered into with Novamedik shall be submitted to the competent court in Amsterdam, unless the law explicitly designates another court as competent.

15. Miscellaneous

15.1 The customer is required to send all correspondence regarding an agreement or these General Terms and Conditions to info@novamedik.com.

15.2 When booking an appointment, Novamedik requires the customer to check the data carefully. The customer will be asked to confirm the accuracy of the data. If the data is not correct, the certificate will contain incorrect information. Novamedik is not liable for these inaccuracies.



15.3 It is not permitted to make and/or distribute video and/or visual material in the test facility or in the direct vicinity of the test facilities without prior written permission from Novamedik.

15.4 It is not allowed to make video and/or other visual images of customers and/or employees of Novamedik without prior written permission.

15.5 Material on the website is fully owned by Novamedik. Third parties are not allowed to download material for commercial purposes in any way. It is not allowed to download material from the website to subsequently claim copyright of the material.

15.6 The information on this website does not in any way contain medical advice or instructions that allow a diagnosis or to start or supervise medical treatment. If you have any questions about a particular diagnosis or treatment you should always consult a doctor or another qualified care provider.